

==== *Equipment Location - Certification Information Database (EL-CID) NEWS FLASH*
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This news flash is to inform you of several issues that have occurred since the release of EL-CID Version 2.0 Release 71.

Affected Software Version(s): 2.0 Rev 71

Problem Description (1 of 4)

On the Map screen, you see the following error message (or similar message) whenever you click on a symbol in the legend:

"comdlg32.ocx is not installed or incorrectly registered"

EL-CID crashes and you must restart the program. No data is lost because of this error.

Solution

Patch "ELCID Ver 2 Rev 71 Patch 1" is available in the Patch [Zip File] section of the EL-CID Support Center website at

<http://ntiacsd.ntia.doc.gov/ELCID/>

You should only install this patch if you experience the problem described above.

You must be logged onto your machine with full Administrator privileges in order to install the patch.

The patch does not affect any existing data.

Additional Information

The patch installs the Microsoft Common Dialog OCX file (comdlg32.ocx) version 6.0.84.18 to the Windows System32 folder and registers it.

Problem Description (2 of 4)

When working with Certification records, you may see error messages such as "directory not found", or "object does not exist". Typically, you get these errors when attempting to export a Certification.

The problem can be caused by one of the following:

1. The operating system fails to respond to a delete file command, leaving the /Temp folder, which is created as a subfolder underneath the EL-CID program folder whenever you export.
2. If you un-install EL-CID, the Attachments folder in the EL-CID Program folder is not erased. If you then re-install EL-CID to the same folder, attachments are incorrectly handled by the program.

Solution

For problem #1 above. If a /Temp folder exists under the EL-CID program folder, delete it.

For problem #2 above. If you un-install EL-CID, be sure to delete the EL-CID Program folder. The EL-CID Program folder is determined at the time of installation and defaults to C:\Program Files\Elcid.

Problem Description (3 of 4)

On the TreeView screen, you click on a [Station] node and change either (or both) of the following data items:

Site Elevation
Antenna Height

and an error message "syntax error in from clause" appears. You can click OK and continue with the software, and the data items are changed as you requested.

Solution

The error occurs when the software attempts to update the Date/Time Last Modified (Timestamp) of the Certification record. The error is essentially harmless except that the Timestamp is not updated. To avoid confusion, you should change some other data item in the record (change it, then change it back to the original value) in order to update the Timestamp.

Problem Description (4 of 4)

It is possible for a user who is not a Certifier to alter an approved Certification by doing any of the following functions in the TreeView screen.

1. Click on the [Certification] node and choose "Add Trunking Information" in the menu.
2. Click on a [Location] node and choose "Remove Location" in the menu.
3. Click on a [Reference] node and choose "Delete Reference" in the menu.

Non-Certifiers should not be permitted to perform any of these functions on an approved Certification.

Solution

Avoid performing any of the functions listed above; otherwise you will be altering a record you should not be allowed to alter. If you inadvertently do any of these functions, delete the record from your database and request NTIA send you a fresh copy of the record.

Additional Information

In addition to altering the approved Certification, the Certification record receives a new Date/Time Last Modified (Timestamp). If you export such a record, send it to someone else, and they import it, the program will treat your record as a newer version. Furthermore, if the recipient performs "Delete Older Records" in the Maintenance menu, the older (valid) Certification will be deleted from their database.

These conditions will be fixed in a future release of the EL-CID software.

To cancel your subscription to the Equipment Location - Certification Information Database (EL-CID) NEWS FLASH, reply to this e-mail with the word UNSUBSCRIBE in the subject line, or contact the EL-CID help desk at ELCIDHelp@AlionScience.com, Comm (410) 573.7117 or DSN 281-2411 x7117.

For additional EL-CID information, visit the EL-CID Support Center: <http://ntiacsd.ntia.doc.gov/elcid/>

